

## PRACTICE NOTE 4 October 2017

## FOOD ACT 2014 Territorial Authorities contracting functions under the Food Act 2014

#### **Purpose**

This document sets out guidance for Territorial Authorities on which tasks can be contracted out under the Food Act 2014 and those functions where contracts with third partys are prohibited.

#### **Approach**

This document draws on the content of the Food Act 2014 (the Act). It has been developed in collaboration with multiple Territorial Authorities (TAs), Local Government New Zealand and stakeholders within the Ministry for Primary Industries (MPI).

#### Intended audience

Registration Authorities, Territorial Authorities.

#### **Context**

#### **Contracting functions of Territorial Authorities**

Several TAs in New Zealand have historically contracted out some functions related to managing registration, verification and enforcement under the Food Hygiene Regulations 1974 and the Food Act 1981 to third parties. For many TAs these contracts have remained in place through transition to the Food Act 2014 (the Act). This guidance seeks to clarify the core functions in section 173(4) of the Act that can not be contracted to third parties.

The Act's prohibition against contracting primarily relates to functions involving regulatory and coercive powers. This is because contracting these out could

place the function beyond constitutional review such as oversight by MPI, the Auditor General and the Ombudsmen. It could also create the potential for private entities to profit from the exercise of regulatory powers, creating a conflict of interest.

Section 179 of the Local Government Act specifically provides for TAs to contract administration of enforcement functions to other local authorities or persons. However, this provision does not apply to the functions specified in Section 173(4) of the Act. Any decisions made by a contractor relevant to this section of the Act would be ultra vires.

This guidance seeks to provide further clarity as to which TA activities can be contracted to third parties under the Act.

#### TA roles

Section 173 (1) of the Act sets out the functions of TAs. The rest of section 173 sets out different ways in which those functions can be managed and constraints applied to contracting out some of those functions. The options available to TAs are, in summary:

- Employing or engaging sufficient staff to carry out all of the functions of a TA. This implies employment arrangements must be in place where contracting is not allowed under the Act. It is possible for resource to be shared by different TAs under this model.
- A TA can, by written agreement, combine with other TAs and designate one of them to perform the function of Registration Authority (RA) under section 173. Similarly, TAs can contract out any of their other functions under the Food Act 2014 to another TA under section 176.
- A limited range of functions can be contracted out to third parties. These are set out in the section below.
- Section 179 allows for TAs to transfer some functions duties and powers to the Chief Executive of MPI if he agrees to the transfer. Any transfer could still result in a financial cost to the TA concerned and there are consultation requirements that must been worked through before a transfer can go ahead.

## Functions that can be contracted out to third parties

TAs may decide to contract out certain functions to third parties. A guide to some functions that could be contracted out are:

Administrative aspects such as -

- Gathering information to enable an RA to make decisions around whether to register a business.
- Receiving applications for registration, checking they meet the requirements of the Act and requesting further information if this is required for the RA to make an informed decision.
- Transferring information to MPI MAPs data entry, verification reports, enforcement outcome reports
   compiling information submitted by a Council's Food Safety Officer (FSO).
- If requested, compiling reports for the Chief Executive, covering the TAs role.

### Managing and training staff to carry out functions and activities

 Including ensuring that staff are sufficiently competent in technical areas, administration, legislation and the implementation of processes and systems.

#### Monitoring and Information gathering

- Carrying out some aspects of monitoring and information-gathering for the purpose of ascertaining compliance with the applicable requirements of the Act (so long as they are not relying on the information gathering powers available to FSOs under the Act).
- This may involve implementing a monitoring program established by the TA or by MPI.

#### Management of verification functions

- Managing verification functions, in relation to template food control plans and where applicable national programmes.
- This needs to be contracted to a recognised agency with a sufficient number of recognised persons with appropriate competencies to carry out that function.

## Functions that can only be contracted out to another TA

The Act prohibits TAs from contracting out a range of functions to 'third parties'. However, TAs may decide that a shared services arrangement is an appropriate way for them to ensure they meet their responsibilities and functions under the Act. Functions that can either be delivered this way or can be contracted to another TA are set out below:

#### The function of an RA:

- This means a contractor could not make a decision to register or extend registration periods nor could they decide matters relating to suspension or cancellation of registration.
- Enabling its FSOs to enforce the applicable requirements of the Act and be responsible for their performance.

## The investigation of non-compliance emergencies and complaints

- Investigating reports of non-compliance or complaints related to food safety and suitability for food businesses registered with the TA.
- It should be noted that under certain circumstances a third party contractor could assist a warranted Food Safety Officer but could not investigate a matter alone. A contractor entering a business would need to be accompanied by a FSO.
- Assisting with recall situations following MPI requests.
- · Responding to emergency situations.
- Requiring appropriate corrective actions for matters arising from any investigation or complaint.

#### Information / Advice provision

Disseminating information and provide advice promoting the safety and suitability of food to food business and the public.

 While a contractor could assist in the collation of advisory information and help determine who the information needs to go to they are not empowered to take responsibility for the dissemination of the information.

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# Contracting of TA functions under the Food Act 2014

# EDUCATION GUIDANCE ASSISTANCE INFORMATION ADMINISTRATION

- Pre registration help
- Where do I fit help
- Finding a verifier help
- Help with process
- Help to understand requirements of the Act.
- Develop education resources
- Other general enquiries
- Reporting
- Disseminate information and provide advice to businesses
- Functions that can be contracted.

Functions that can not be contracted.

# REGISTRATION

Template FCP and National Programmes.

Receive application

Schedule verification

Decide on scope

- Assess application completeness
- Request more information if it does not meet the requirements
- Prepare written notice of registration
- Enter into MAPS
- Reporting
- Decide to register
- Approve registration
- Decline registration
- Apply conditions on registration
- Sign written notice of registration
- Approve verification extension for new businesses
   Decide to suspend, revoke or cancel

(Must be contracted to a recognised

person)

(with recommendations)
Complete MPI reporting

Decide to carry out an unscheduled verification

a registration

## VERIFICATION

Template FCP and National Programmes.

All registered with the TA and

ENFORCEMENT

others within the district

# FSO can use a person to assist (contractor could assist)

 Prepare reports and/or files on behalf of the FSO

Arrange verification with the business

Preparation for verification.

Carry out the verification

Assign topic outcomes

Assign CARS

- Report enforcement outcomes to MPI
- Investigate reports of noncompliance and complaints
- Assign corrective actions

Write the business report

Close out verification

**Escalate to FSO** 

Assign overall outcome

Follow up on CARS

- Follow up on referrals of noncompliance from verifiers
- Issue warning letter

Inform RA of critical non-compliance

- Issue improvement notice
- Issue infringement notice

Issue notice of direction

 Undertake full investigation of non-compliance and prepare for prosecution Territorial Authorities contracting functions under the Food Act 2014