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**Key Lessons** 



UK Red Meat Market Scan



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#### **KEY LESSONS**

#### ASSESSED THE CURRENT UNITED KINGDOM RED MEAT LANDSCAPE

#### Two studies were conducted

- Over 8 days in February 2018
- 4,000 respondents; and
- 245 unique products

to explore United Kingdom (UK) consumer receptiveness to attribute certification, and preference for different products and positioning.

- Around 50% of consumers site the presence of a
   Quality Assurances (QA) logo as important to their
   meat-buying decisions, and 25% are familiar with the
   UK's Red Tractor QA logo.
- Most consumers are more willing to pay for 100%
   British meat, but higher-value consumers are more interested in grass-fed and GMO-free product.
- The most popular beef products are roasting joints and steaks with high-quality raising claims e.g. grassfed.
- The highest value lamb segment is consumers who purchase every week, and prefer grass fed product attributes (average total weekly retail spend of £79 per person).
- Consumers prefer marketing that includes imagery of cooked, ready to eat product over pastoral or uncooked meat imagery.



#### THREE STEPS WERE TAKEN TO SHOW THE 'LAY OF THE LAND'

1

Measuring product performance

by collecting data from UK
supermarkets about different
Beef & Lamb product
attributes to isolate product
category leaders

UK Supermarket Data Collection

160 Beef Products

85 Lamb Products

13 – 16 Feb, 2018

Data Fields include: Price, Rating, Weight,
Reviews, Images, Claims, Origin,
Descriptions

2

Quantifying consumer familiarity

with different industry QA logos, and receptiveness to different advertising

Targeted United Kingdom Survey

13 - 16 Feb, 2018

Respondents: 1,500

Assessing spending

patterns

in relation to product

Targeted United Kingdom Survey

attributes

13 - 16 Feb, 2018

Respondents: 1,500

#### ARTICULATING PRODUCT PERFORMANCE

#### The Framework

**Higher Premium** These products have a higher than average retail price Hypers Leaders Products with below average Products with higher-thanratings but higher premiums. average premiums and These products erode customer ratings. These products These products have a lower satisfaction with the category currently lead the market than average consumer rating Lower Higher Ratings Ratings These products have a higher These products have a lower than average retail price than average consumer rating **Under-cutters** Laggers

**Lower Premium** 

Products with low ratings and lower premiums. This product segment has much room for disruption



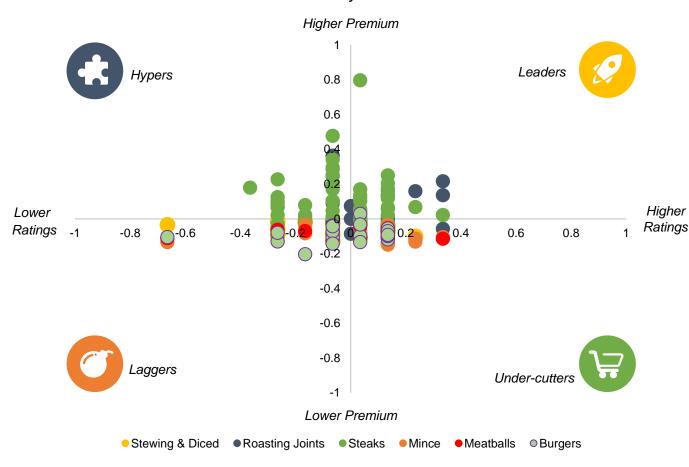
Products with high ratings, but below-average premiums. These products undercut the leaders, and could reach higher prices

#### **MEASURING PRODUCT PERFORMANCE**

#### Beef Cuts

#### **UK Beef Products By Price Premium And Review**

February 2018



- Price and rating data collected from Waitrose and Ocado online supermarkets.
- Data is averaged across the UK market. Prices in specific cities may vary.
- Only two product types achieve premiums: Roasting Joints, and Steaks. These leaders are positioned with high-quality raising claims such as grass-fed.

#### HIGH PERFORMING PRODUCTS











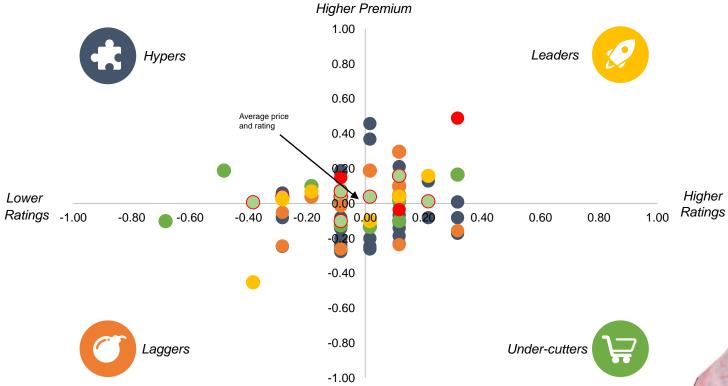


#### **MEASURING PRODUCT PERFORMANCE**

#### Lamb Cuts

#### **UK Lamb Products By Price Premium And Review**

February 2018



Lower Premium

Mince

Diced

Roasting JointsSteaksCutletsChops

- Data collection and methods are the same as the beef category.
- Steaks and Roasting Joints are the most popular but have high variation in premiums and ratings. This is consistent across all price and ratings data in this category, showing there is high variability in consumer perceptions of value and quality.
- There is some preference for leaner, easier to manage cuts such as fillets.
- Data shows that consumers are willing to pay more for products with the right attributes. Also, products with rosemary have better premiums and ratings.

#### HIGH PERFORMING PRODUCTS







#### MEASURING PRODUCT PERFORMANCE

### A Comparison

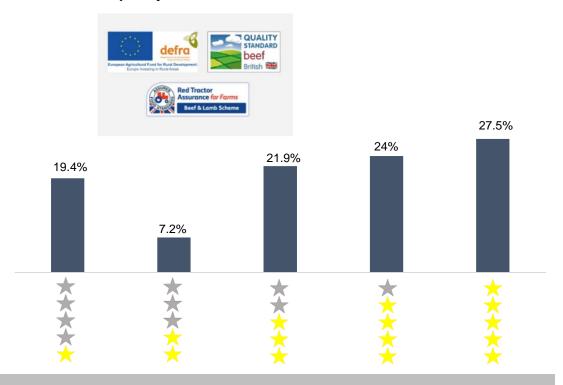
		Beef	
		Price (£)	Average Consumer Rating
10	Roasting Joints	19.21	3.33
Leaders	Steaks	27.63	3.23
	Diced	12.64	3.13
	Mince	10.03	3.50
	Meatballs	10.21	3.59
	Burgers & Meatloaf	10.28	3.34

		Lamb	
		Price (£)	Average Consumer Rating
	Roasting Joints	14.78	3.53
	Steaks	18.14	3.38
29	Fillet	23.38	4.00
Leaders	Cutlets	20.26	3.57
	Chops	17.81	3.06
	Diced	15.23	3.00
	Mince	11.35	3.17

#### **QUANTIFYING CONSUMER FAMILIARITY**

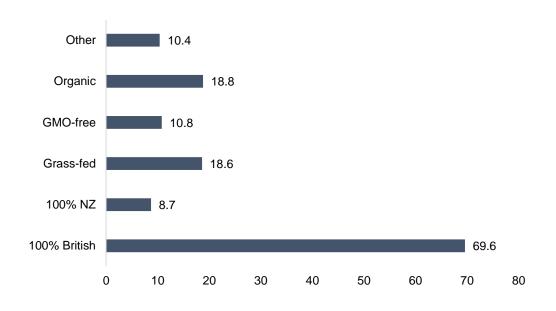
### Product Labelling

### When deciding which meat to buy, how important are quality labels such as the ones shown?



- Around 50% of consumers site the presence of QA stamps as important to their meat-buying decisions.
- Overall, consumers are not very familiar with national QA labels. For UK consumers **around 25%** are familiar with the UK's domestic QA logo.

### When buying red meat which of the following attributes are you more willing to pay for?



 Most consumers are more willing to pay for 100% British meat, but higher-value consumers are more interested in grass-fed and GMOfree product.

#### **QUANTIFYING CONSUMER FAMILIARITY**

#### Advertisement

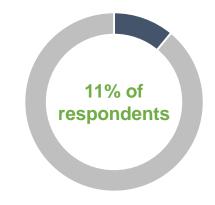
#### Which of these advertisements would most encourage you to buy beef?

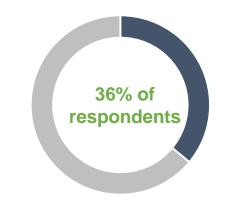






53% of respondents

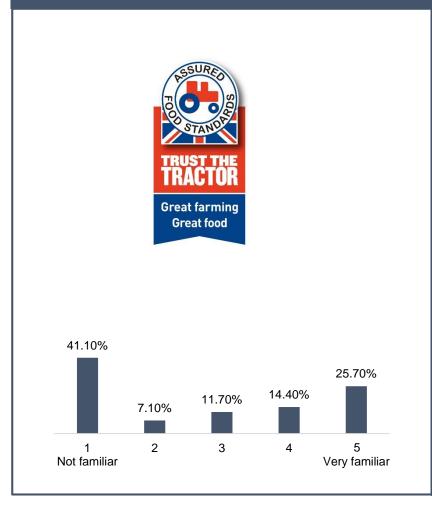


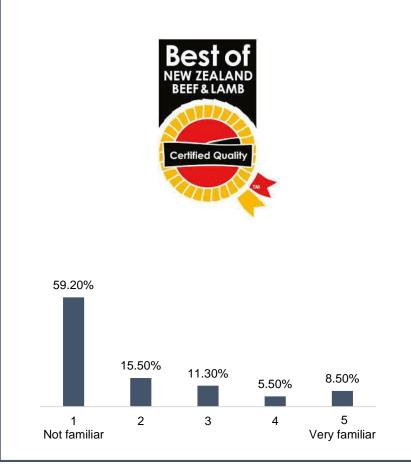


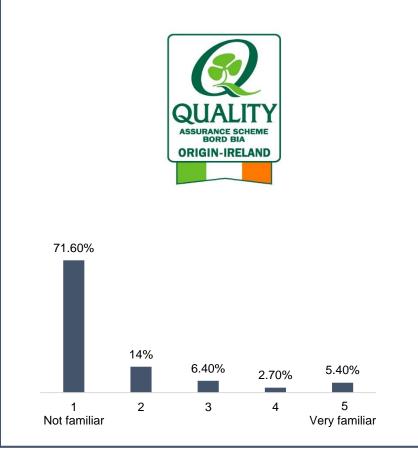
#### **QUANTIFYING CONSUMER FAMILIARITY**

### **QA** Logos

#### How familiar are you with each of these quality assurance logos?







### **ASSESSING SPENDING PATTERNS vs. Product Attributes**

#### **Beef**

#### Lamb

When buying red meat which of the following attributes

are you more willing to pay for?

When buying red meat which of the following attributes are you more willing to pay for?

it?		100% New Zealand	100% British	Certified Organic	Grass-Fed	GMO-Free
permarke	Every week	44	42	42	40	43
at the su	Once a month	30	39	41	42	43
How often do you buy at the supermarket?	A few times a year	37	36	40	39	47
w often da	Once a year	33	45	61	61	99
Ho	Never	54	43	45	57	51

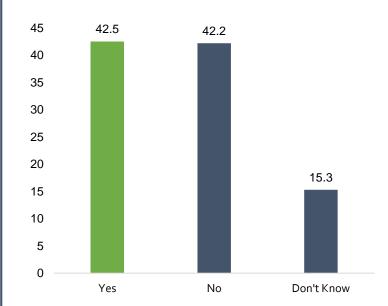
<u>~</u> :		100% New Zealand	100% British	Certified Organic	Grass-Fed	GMO-Free
ermarke	Every week	38	44	46	78	51
at the sup	Once a month	38	41	48	43	47
you buy a	A few times a year	38	37	43	42	48
How often do you buy at the supermarket?	Once a year	22	37	39	38	23
How	Never	49	42	41	41	48

Numbers of respondents

Numbers of respondents



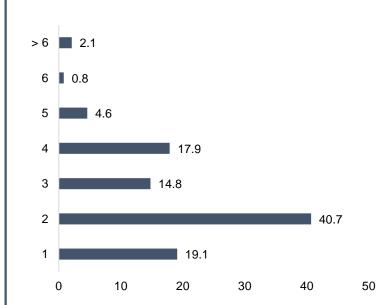
QUESTION 1: Are you the person who primarily buys groceries in your house?



Only respondents who answered 'yes' were screened in to the rest of the survey.

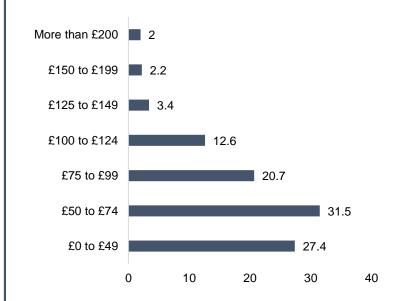
QUESTION 2:

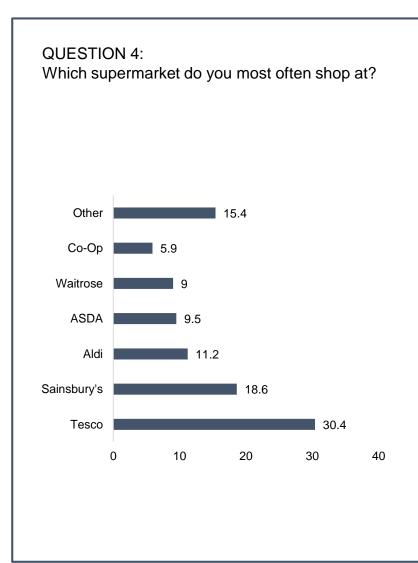
How many people do you usually buy groceries for each week?

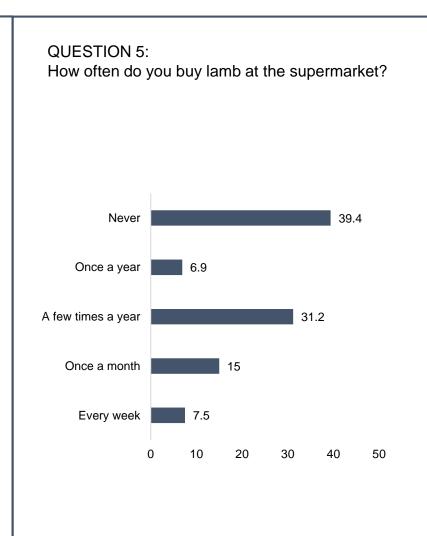


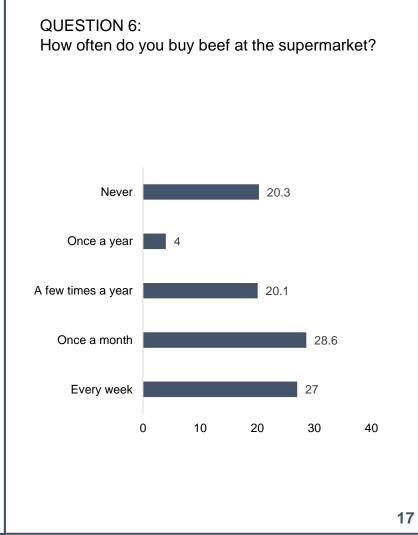
#### QUESTION 3:

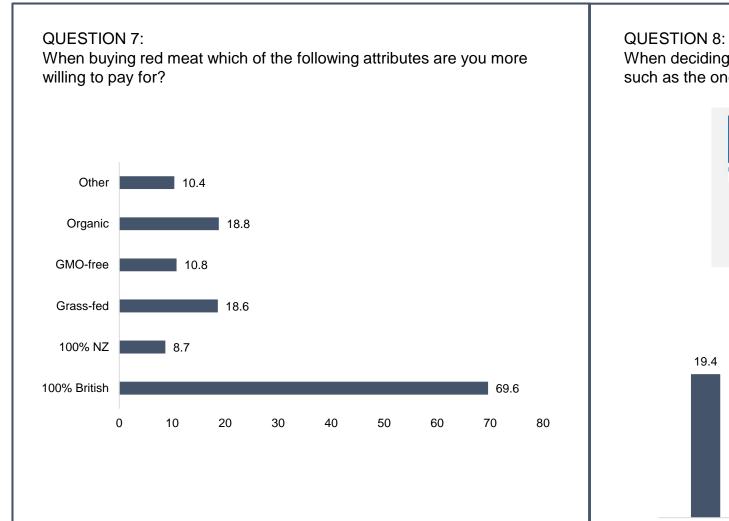
How much do you usually spend on groceries each week?





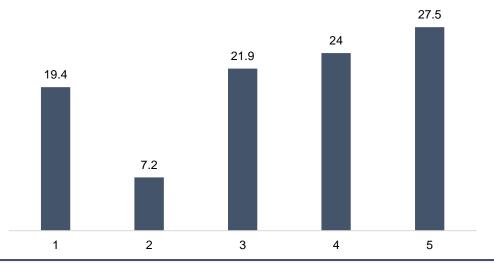


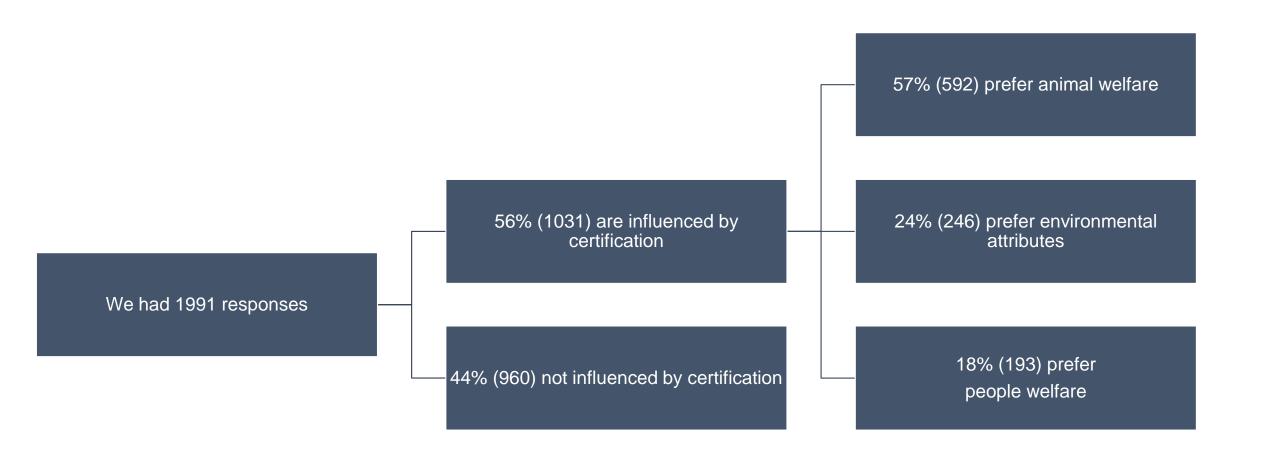




When deciding what meat to buy, how important are quality labels such as the ones shown?







#### Macro-Breakdown

Influenced by certification (1031, 56%)

Total R	18 - 24		25 – 34		35	- 44	45 -	- 54	55 -	- 64	65+		
		Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
Animal Welfare	522	24	37	35	43	45	43	71	54	41	52	52	25
Environmental	215	16	19	19	22	34	15	19	9	26	10	17	9
Community	164	7	11	18	11	26	18	16	9	19	10	12	7

#### Animal Welfare Breakdown

Animal Welfare Primary (592, 57%)

	18-24		25	25-34		35-44		45-54		55-64		65+		Unknown		Grand Total	
Most important animal welfare attribute		Female	Male	Female	Male	Unknown											
Animal health & wellbeing	65%	26	9	30	20	31	25	35	49	33	26	17	38	2	3	40	384
Free range	22%	7	10	6	7	6	14	13	14	13	9	6	9		2	15	131
High quality feed & water	6%	2	1	4	4	2	3	3	5	4	1		3			4	36
None of the above	4%	2	2	2	3	3	3	2			4		1	2			24
Adequate shelter	2%		1	1	1			1	3	2	1	1	1			1	13
All of the above	0%		1									1					2
Vegan	0%															1	1
all of the above most humane slaughter	0%					1											1
Grand Total		37	24	43	35	43	45	54	71	52	41	25	52	4	5	61	592

#### **Environment Breakdown**

Environment Primary (246, 24%)

		18-	-24	25-	25-34		35-44		45-54		55-64		65+		Unknown		Grand Total
Most important environment attribute		Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Unknown	
all of the above	0%										1		1				1
Biodiversity & landscape values	13%		1	2	2	4	2		2	2	3	2	5		1	6	32
Energy efficiency & carbon emissions	30%	8	6	11	7		16	3	7	3	4	3	1	1		5	75
None of the above	7%	1	1		4	2	1	2	1	1	4					1	18
Soil care	7%		1	1	2	2	1	1	1	1	2	1	3			1	17
Waste management	31%	10	3	7	2	4	11	3	6	3	10	1	5	1		10	76
Water management	11%		4	1	1	3	3		2		2	2	2	1		5	26
Grand Total	100%	19	16	22	18	15	34	9	19	10	26	9	17	3	1	28	246

### Community Welfare Breakdown

People Welfare Primary (193, 18%)

		18-	24	25-	25-34		35-44		45-54		55-64		<b>5</b> +	Unknown			Grand Total
Most important people welfare attribute		Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Unknown	
Education in the community	10%	2		1	2	4	1	1		3	1			1	1	3	20
Employment in the community	24%	1	3	3	4	7	7	2	4	2	2	3	3	1	1	4	47
Engagement with the community	9%	1	1	1	2		5	1	1		4		1				17
None of the above	7%	1	1		2	1	1		2	1	1		1			3	14
population stability so they don't move and destabilise others	1%										1						1
Public health in the community	17%	3		2	4	1	7	1	2	1	3	2	1			6	33
Worker health and safety in the community	32%	3	2	4	5	5	5	4	7	3	7	2	6	1		7	61
Grand Total	100%	11	7	11	19	18	26	9	16	10	19	7	12	3	2	23	193

# **Ministry for Primary Industries**

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