



# Milk Production Loss

## *Mycoplasma bovis* Programme

### Can I claim compensation for my milk production losses?

You may be eligible for payment of compensation if the Ministry for Primary Industries (MPI) has exercised powers under the Biosecurity Act 1993 (the Act) as a part of the *Mycoplasma bovis* (*M. bovis*) Programme and these powers have caused you to incur a verifiable loss.

MPI's exercise of powers must have caused you a consequential loss in milk production. The milk production loss was caused by MPI's:

- direction to cull your dairy herd, or
- imposed movement controls on your farm that disrupted milk production.

### Who can claim and who is paid compensation?

To be a claimant you must be a person or business who is the legal owner of the property or goods that were destroyed or damaged, or goods that were affected by movement restrictions as a direct result of an exercise of powers authorised by MPI.

### How do I claim compensation?

You'll need to complete and submit a Milk Production Loss claim form. This claim form is available either from your Incident Control Point (ICP) manager, the MPI webpage or by contacting the Compensation Co-ordinator. We will be happy to email a copy to you.

Once you have completed the claim form, you can email a copy along with your supporting information or send it in via post/courier to MPI's compensation team.

You will find the list of relevant documentation needed to support your claim in Part 3 on the claim form.

### When can I make a claim?

You can claim compensation from the date the loss was incurred, or within ONE YEAR from the date that verifies your loss. (MPI will only accept late claims in exceptional circumstances.)

### Minimising my loss

In your claim form, give us details that demonstrate what reasonable steps you had considered or taken to minimise or avoid any ongoing loss.

### How long will it take before I get paid?

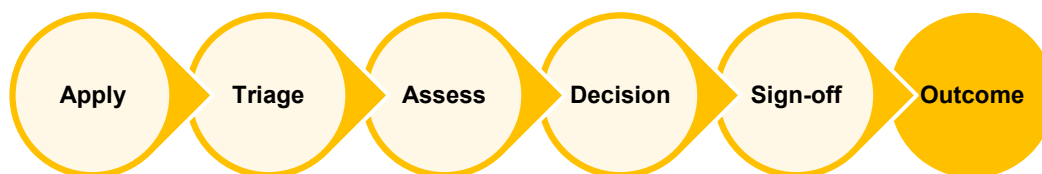
MPI aims to process your claim and issue outcome letters (accept or decline) as quickly as possible once it has received your completed claim form and all supporting documentation. The average claim process is 20-25 working days. If all information is present and correct, then most claims can be assessed promptly.

### Can I make more than one claim?

You'll need to make a separate claim for each of the different types of losses you have incurred. Doing this will allow MPI to assess each loss as they occur and make prompt payment. All claims should be submitted to MPI within ONE YEAR from the date of loss. If you incur further losses after being paid compensation, you may still make another claim.

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## Process



In some instances, MPI may need to contact you for further information either before an assessment can commence (the triage stage) or during the assessment process.

### Next steps - checklist


- Completed Milk Production Loss claim form
- Signed the Statutory Declaration
- Attached supporting documentation and evidence

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## Contact and Information

For general information or to send your claim form please contact the Compensation Co-ordinator:



 0800 00 83 33  
 [compensationcoordinator@mpi.govt.nz](mailto:compensationcoordinator@mpi.govt.nz)  
 [www.mbovis.govt.nz](http://www.mbovis.govt.nz)  
 Ministry for Primary Industries  
Attention: Compensation Co-ordinator  
PO Box 2526  
Wellington 6140

 Ministry for Primary Industries  
Attention: Compensation Co-ordinator  
Charles Fergusson Building  
34-38 Bowen Street  
Wellington 6011

**Note:** MPI is unable to provide legal or business advice to claimants.

For help with preparing your claim, contact:

DairyNZ, Beef + Lamb New Zealand  
Compensation Assistance Team (DBCAT). This is  
a free service for affected farmers.

 0800 32 22 81  
 [admin@dbcats.co.nz](mailto:admin@dbcats.co.nz)