



## If your electronic catch and position reporting technology fails

### **Important – You should always check if your reporting equipment is working before you start your trip.**

If you discover that your catch or position equipment is not working, your first priority is to:

- Contact your technology provider so that they can try to fix the issue.

If you expect you will not be able to meet your obligations to report electronically under the Regulations, then you must:

- Contact MPI on 0800 00 83 33 to report the equipment malfunction. You will be put through to the National Communications Centre (NCC). It is permissible for you to contact a third party (e.g. your partner or an employee) by some means (e.g. via VHF radio), so that they can relay a message to MPI on your behalf. In this case, they will be asked the same list of questions below, so you should make sure they have the answers before they contact MPI on the number above.
- The NCC staff may issue a Direction allowing you to continue fishing despite the device failure. It will be necessary to have the following information available before you call:
  - Name of the vessel operator and master, permit holder?
  - Name of vessel and registration number?
  - What date/time did you first notice the device was not working properly?
  - What is the issue with your GPR and / or e-logbook?
  - What is the make of the device?
  - Has this occurred previously in the last 3 months?
  - If so, how many times?
  - Has your service provider been notified?
  - How long has the service provider indicated it will take to fix the problem?
  - How long is your current trip?
  - Where are you intending on fishing?
  - What species are you targeting?
  - Do you have an alternative method of recording catch or position data?
    - Paper versions of event reports are available to download from the FishServe website. You should keep spare copies of these forms with you when you fish in case you need them.
    - You can record your position data using a backup device (such as a smartphone app or your plotter). You may also enter the time, date, longitude and latitude into a spreadsheet supplied by the NCC if this is convenient for you.

Any Direction issued will be emailed to the email address held by FishServe.

You must meet all conditions of a Direction if you wish to continue to fish. This includes providing all data electronically to MPI or FishServe when you return from the trip. A Fishery Officer may contact you after you return to ensure that you are compliant with the Direction.